

**WARRINGTON BOARD OF SUPERVISORS
NOTES FOR MAY 24, 2017 FIELD TRIP**

These notes are a summary of a Board of Supervisors field trip to Bucks County 911 Emergency Communications Center in Ivyland, PA.

ATTENDANCE

Present were Shirley A. Yannich, Millie Seliga, Fred R. Gaines, and Carol Baker. Also present was Lee Greenberg, Township Emergency Management Coordinator

FIELD TRIP

The Board members and Mr. Greenberg arrived at the Bucks County 911 Emergency Communications Center at 2:15 PM. Stephen H. Reichman, Training Coordinator for Bucks County Emergency Communications conducted a walking tour of the three story building.

The Supervisors viewed the inside of the 38 foot mobile communication vehicle and several other rescue vehicles before going to the command center. The command center was set up with 20 desks, computers and 5 mounted televisions. Names of the following individuals identified the seating arrangement:


- Emergency Fire Marshall
- Coroner
- Sheriff
- Public Works
- Red Cross
- Pennsylvania Department of Transportation
- County Commissioner
- Public Information
- National Guard
- Intermediate Unit

Following the garage and communication center tour the Supervisors were taken to the third floor which is the location of the 911 center. The 911 center began in 1963. Presently, there were 38 work stations in an enclosed limited access room. Each station is set up with the exact equipment; typically 4 monitors, headphones, keyboard and index files. Training is required to become a dispatcher. Once an employee is seated in his or her station they stay in that location throughout their shift with the exception for personal matters. A kitchen is provided for the employees to prepare a meal and return to their station. Mr. Reichman stated that there are between 800,000 and one million 911 calls a year.

At the end of the tour Mr. Reichman distributed a newsletter of the facility.

The meeting adjourned at 3:26 PM.

Respectfully Submitted By:


Shirley Yannich, Chairwoman